San Gabriel Valley
YWCA IS ON A MISSION

ANNUAL REPORT 2020
Our Board.

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Join our Mission.

Eliminating Racism.
Empowering Women.

ywcasgv.org
@ywcasgv
Founded in 1935, YWCA of San Gabriel Valley (YWCA-SGV) has been a long-standing multi-service community resource in the San Gabriel Valley region for over 85 years. YWCA-SGV is committed to empowering women, girls, seniors and their families and providing the services they need to manage the critical issues in their lives. Although women continue to be our primary target, today, many of our services and programs are gender-neutral and are open to all regardless of race, sex or gender identity. We achieve this by providing culturally sensitive, trauma-informed social services to those impacted by violence and seniors experiencing food insecurities in the San Gabriel and Pomona Valleys within Los Angeles County.

PROUDLY SERVING
35,000+ PEOPLE

MESSAGE FROM OUR CEO AND BOARD PRESIDENT

Dear Friends,

Building upon the trailblazing legacies of Dorothy I. Height, Dolores Huerta and Eleanor Roosevelt, the YWCA of San Gabriel Valley (YWCA-SGV) has remained a leader and innovator in the social justice movement for over 85 years. On behalf of the YWCA-SGV Board, leadership and employees, we present our 2020 Annual Report. This report showcases the many services, activities, projects and initiatives that we proudly undertook in order to further our mission of eliminating racism, empowering women, families and communities by promoting peace, justice, freedom and dignity for all.

2020 was a tremendous year of growth even in the midst of adversity. As we weathered the tough challenges of the year, including funding uncertainty, staff layoffs and canceled fundraisers, we found ourselves evolving together and becoming a better and stronger organization. We believe that what emerged, as if gold refined by fire, is an even more robust organization with "A Heart of Excellence," giving our very best to the 40 plus cities and communities that make up the San Gabriel Valley region.

As we reflect upon our achievements this year, we cannot help but feel hopeful and excited about our future. Looking ahead, we will continue to strengthen our operational and programmatic functions including an expansion of our racial justice work. We will also establish crucial partnerships that will lead to greater gender, race, and health equity for our communities.

We gratefully acknowledge that none of this is possible without our village of donors, funders, volunteers and a dedicated staff. We appreciate everyone who supported us in any way throughout this year of responding to an unprecedented global pandemic. As essential providers, we remained open throughout the pandemic that placed substantial and additional demands on our employees, clients, vendors, and board. Nevertheless, with everyone’s collective effort we continued to thrive and build a more agile, vigilant and responsive organization. YWCA-SGV remains dedicated to serving the beautiful people who call San Gabriel Valley, one of the most diverse regions in the nation, home.

Thank you again for your support.

DEBRA M. WARD, M.P.H.
CHIEF EXECUTIVE OFFICER

GAYLE CLAIBORNE,
BOARD PRESIDENT
YWCA of San Gabriel Valley is a 501(c)(3) non-profit, social change organization that responds to the growing needs of our diverse community. We work intentionally across lines of economic, generational, ethnic, and racial differences to combat the barriers that limit constructive options and effective solutions for women, girls, families and communities of color.

Although separate entities, we are a proud member of the YWCA USA national network that provides leadership support to over 200 local associations. Together, YWCA has been at the forefront of the most pressing social movements for more than 162 years — from voting rights to civil rights, from affordable housing to pay equity, from violence prevention to health care reform.

This 2020 Annual Report will highlight our mission-driven programs and services, their impact and client/vendor stories. Featured sections include: Senior Services, WINGS Domestic Violence Services, events, Racial Justice Initiative, Healthy San Gabriel Valley and Financials.
San Gabriel Valley
COMMUNITY AT A GLANCE

DID YOU KNOW?

72,000 HOUSEHOLDS FACE FOOD INSECURITY

45% OF RESIDENTS PAY MORE THAN 30% OF THEIR INCOME ON HOUSING

47% OF ADULTS (OVER THE AGE OF 45) IN LOS ANGELES COUNTY LIVE IN SAN GABRIEL VALLEY

SAN GABRIEL VALLEY IS THE MOST DIVERSE REGION IN CALIFORNIA:
74% OF THE NEARLY 2 MILLION RESIDENTS ARE LATINX OR ASIAN AND 53% ARE FOREIGN BORN

OUR IMPACT:

YWCA-SGV IS THE SECOND-LARGEST SENIOR MEAL DELIVERY PROVIDER AND DOMESTIC VIOLENCE SHELTER IN LOS ANGELES COUNTY

898,925 MEALS DELIVERED TO SENIORS IN NEED

216,000 SENIOR SERVICES CLIENTS SERVED (DUPlicated)

10,000+ 24-HOUR DOMESTIC VIOLENCE HELPLINE CALLS RECEIVED

300+ LEGAL SERVICE DV CLIENTS SERVED AND 100+ RESTRAINING ORDERS FILED

Data from Los Angeles County Department of Public Health, Office of Health Assessment and Epidemiology, 2017
Since 1986, YWCA-SGV Senior Services, formally known as Intervale, has focused on reducing the risk of institutionalization, food insecurity and service barriers for older adults. Our programs touch the lives of older and/or functionally impaired adults in eastern Los Angeles County more than any other community-based organization.

PROGRAM OVERVIEW

- Home Delivered Meals provide healthy options to homebound seniors.
- Group dining at various senior centers provides social connection and fosters friendship. Due to COVID-19, group dining service was converted to Home Delivered Meals or distribution pick-up.
- Case Management services include care planning, daily interaction, referrals to legal, transportation and mental health services and an integrated continuum of services.
- Wellness check calls to seniors are a consistent point of contact, reassurance and access to resources.
- Community Outreach is conducted in order to disseminate program information on services available to clients from all diverse backgrounds.

Call (626) 214-9465 to learn more.
CONNECTING SENIORS TO ESSENTIAL SERVICES

SERVING 4,500 SENIOR SERVICE CLIENTS WEEKLY (unduplicated)

OUR SENIOR SERVICES PROGRAM WORKS TO:

- Provide healthy meal options to seniors
- Promote healthy aging
- Connect seniors to support services
- Prevent isolation
- Decrease risk of depression
- Increase life expectancy

...ONE CHECK-IN AT A TIME 📣

SPECIAL THANKS TO OUR 24 CITY PARTNERS
PROVIDING MORE MEALS

The YWCA-SGV has expanded meal delivery in response to COVID-19, ensuring that our senior community members are able to access healthy food while staying safe during the pandemic.

**4,000**

**SENIORS RECEIVE MEALS EACH WEEK**

**219%**

**INCREASE OF MEALS SERVED**

898,925 total meals served in 2020
Due to the pandemic, Rolling Wok’s business was limited to take out orders. However, due to their partnership with YWCA-SGV, the Wong family was able to keep their restaurant doors open.

Lucia shared, “We are very thankful to YWCA-SGV, they really did a great job coordinating delivery and they make it very easy for us. Whenever I have a question, Araceli, Blanca, Christie (program managers) always respond right away.”

Christie Valenzuela, Healthy Aging Program Manager emphasized: “YWCA San Gabriel Valley is proud to partner with small businesses like Rolling Wok in order to provide culturally inclusive meals to our senior community. Tony and Lucia go above and beyond to eliminate hunger in our most vulnerable communities.”

Lucia’s philosophy is to do her best every day and help people along the way.

She explained that providing meals to vulnerable seniors during the pandemic brings her joy. Lucia said, “When the seniors are happy, we are happy. We are helping each other.”

Lucia’s advice to small business owners during this time is to “work hard and don’t think too much. Sometimes it’s a lot of pressure, a lot of worry, but I give everything to God. We are happy we are still alive and healthy. Don’t give up!”

Visit Rolling Wok at 1609 S San Gabriel Blvd, San Gabriel, CA 91776 for some delicious Chinese food!
2020 brought many changes, including saying goodbye to Unified Nutrimeals, Inc., a long time meal provider. We would like to thank Shabir Kashyap and his team for over 15 years of service! We miss working with you and wish you the best in your future endeavors.

As a trusted partner, Langlois has been providing meals for our program for 35 years! During the pandemic, they supplied additional meals to meet the high demand. We are grateful that the company’s owners work one on one with us. Thank you for your reliable partnership.

2020 brought many changes, including saying goodbye to Unified Nutrimeals, Inc., a long time meal provider. We would like to thank Shabir Kashyap and his team for over 15 years of service!

We miss working with you and wish you the best in your future endeavors.

Better 4 You Meals (B4YM) is our newest senior meal provider! B4YM became a vendor in Spring of 2020.

B4YM also delivers meals to a few locations which allows us to reach more seniors in need. We enjoy working with B4YM because they are flexible, easy to work with and adaptable.
I was laid off from my waitress job a month ago. I am behind on my rent and concerned about being evicted.

MS. STEVENS CALLED THE SENIOR SERVICES CASE MANAGEMENT TEAM:

“...I was laid off from my waitress job a month ago. I am behind on my rent and concerned about being evicted.”

In 2020, this program provided direct support to 600+ (unduplicated) men and women over the age of 60.

HERE'S HOW WE HELPED

Senior services case manager, Beatrize, validated Ms. Stevens' concerns and enrolled her in our supportive services. Beatrize provided advocacy on Ms. Stevens' behalf in order to assist with her basic needs.

YWCA-SGV provided rental assistance and internet access for her. Beatrize helped Ms. Stevens apply for unemployment and utility assistance. Ms. Stevens obtained self-sufficiency and continues to live in her home. Most importantly, she now has hope. Ms. Stevens thanked Beatrize for validating her concerns and advocating on her behalf.

80% of clients like Ms. Stevens obtained self-sufficiency and continued to remain independently living in their own homes.
CARING FOR SURVIVORS OF ABUSE

The purpose of YWCA-SGV WINGS Domestic Violence (DV) and Prevention program is to help DV survivors and their dependent children move out of crisis and toward safety and autonomy. Since 1979, YWCA-SGV WINGS has operated the second largest DV shelter in Los Angeles County.

PROGRAM OVERVIEW

- 24-hour crisis helpline - (626) 967-0658
- Individual and group counseling
- Case management - assessment, care planning, advocacy, financial literacy, employment readiness and legal support
- Victims of Crime provider
- YWCA-SGV WINGS Shelter program includes emergency and transitional housing programs
- Outreach staff educates the community about domestic violence, dating violence, healthy relationships, violence prevention and bullying

NEW PLAYGROUND

We remodeled the backyard to include a new playground and exercise area in order to accommodate children and parents and promote physical activity.
COVID-19 CRISIS RESPONSE
The YWCA-SGV WINGS Shelter faced many challenges during COVID-19 pandemic and quickly adapted to the families' needs.

The WINGS Shelter staff prepared residential children for remote school and collaborated with local schools to provide meals during the day. The staff utilized hotels to ensure new families were able to quarantine and get tested.

As the agency enforced the LA County Stay at Home order, counseling groups met over the phone and social distancing was the utmost of our priorities to ensure the well-being of the families.

24/7 HELP LINE
Call (626) 967-0658

DV OUTREACH
3,292 individuals attended 116 community trainings and educational forums, including the state-approved 40-hour DV Training program. These presentations provided tools and resources to entities such as law enforcement, hospitals, schools, rape crisis centers and more.

SET-UP FOR SUCCESS
Clients continue to receive case management and housing assistance for as long as they need support.

"Your trauma is not your fault, but recovery is your responsibility. Let’s work on that together. You are not alone. I am here to help you heal."
— Jonathan, Domestic Violence Counselor

10,000+ Help Line Calls

90% of clients in the YWCA-SGV WINGS Shelter program secured housing upon exiting the program.
OF THOSE LIVING AT THE YWCA-SGV WINGS SHELTER ARE CHILDREN

2 out of 3

WE UNDERSTAND HOW VIOLENCE AND TRAUMA AFFECT EVERY ASPECT OF CHILDHOOD. WE ENSURE THAT OUR WINGS SHELTER PROGRAM PROVIDES A SPACE WHERE YOUTH AND TEENS FEEL SAFE, WELCOMED AND NURTURED.

— Ana Interiano, Chief Program Officer

CHILDREN’S PROGRAMMING

At the YWCA-SGV WINGS Shelter, we provide services for the whole family including family counseling, crisis intervention, parenting groups for the caregivers and a wide variety of services for youth.

HOW WE DO IT

The YWCA-SGV WINGS Shelter offers children's groups designed to create a healing environment for youth and teens, where they are taught the tools to express themselves, learn empathy, and solve their problems peacefully at school, in their community and while in the YWCA-SGV WINGS Shelter program. We engage with children and youth through art, music, and play therapy, counseling and remote learning support. All of the children’s groups aim to improve mental and behavioral health, well-being and break the cycle of intergenerational violence.

THE YWCA-SGV WINGS SHELTER IS A VICTIMS OF CRIME PROVIDER
After 15 years of marriage, Theresa* and her four children entered the YWCA-SGV WINGS Shelter while she was pregnant with her fifth child. She left her abuser after 15 years of marriage. Theresa faced many obstacles including immigration status, language barriers and lack of support system. She successfully completed the emergency shelter program and was accepted into the transitional housing program. While in the program, Theresa gave birth to her fifth child and because of the quick delivery, the child was born in the shelter! Due to COVID-19, the family remained in the program for over a year.

During that time, Theresa and her children accessed a wide variety of resources. The children attended school and participated in many activities such as being on sports teams and attending dances. They were involved in children’s program services and individual counseling. Theresa also engaged in individual counseling and group sessions. She began working while in the program and was able to buy a car. The YWCA-SGV WINGS Shelter staff created business cards for her cleaning service, allowing her to become self-sufficient.

Theresa then found an apartment for her family and the YWCA-SGV WINGS Shelter was able to provide essentials for their new home.

“I learned that if I don’t express my feelings, it is like shaking up a soda bottle that will eventually explode.”

-16 year old teen (pictured)

*Name has been changed
EVENTS

We are proud to be a part of the network of member agencies of the San Gabriel Valley. We held the group’s first meeting in 2020. This virtual event provided a forum for all who want to reduce and stop health disparities facing African American/Black moms and babies in San Gabriel Valley.

VALERIE JARRETT BOOKSIGNING

In February 2020, YWCA-SGV hosted Valerie Jarrett, senior advisor to former President Barack Obama, for a book signing event. With a captivated standing-room only audience at La Verne University, she discussed her book, Finding My Voice: My Journey to the West Wing and the Path Forward.

DOMESTIC VIOLENCE ROUND TABLE

State Senator Susan Rubio invited our staff to a discussion about extending the statutes of limitation for domestic violence cases. These legislative changes directly impact survivors, allowing them more time to share their stories and heal.
That all people are created equal and born with certain unalienable rights, including life, liberty, and the pursuit of happiness, regardless of who they love, how they identify, where they come from or the color of their skin.

But all too often, that truth is forgotten. All too often, those rights are ignored. As all too many stand in silence and all too many suffer alone.

That’s why we pledge to come together. And commit to act for the greater good.

Until the land of the free is free of racism.

Until the home of the brave is brave enough to change.

Until “by the people” and “for the people” means doing right by all the people.

UNTIL JUSTICE JUST IS.
RACIAL JUSTICE INITIATIVE

Amidst a global pandemic, the summer of 2020 marked a turning point in national conversations about the history of racism and violence in the U.S. Following the murders of George Floyd, Breonna Taylor and Ahmaud Arbery, public protests and demands for equity revitalized a movement that helped direct more attention and funds toward racial justice.

YWCA-SGV has been on a lifetime quest to eliminate racism, stand up for social justice and empower communities. In 2020, YWCA-SGV focused on education and awareness campaigns, staff trainings and formed an internal Racial Justice Task Force. With the increased momentum and support around racial justice initiatives, the YWCA-SGV will seize the opportunity to imagine new and more ambitious approaches to achieving our mission.

PROTECTING OUR FUTURE

San Gabriel Valley faces high rates of preterm and low-birth-weight among babies in the African American/Black community. We are proud to be a part of the network of member agencies that comprise the San Gabriel Valley African American Infant and Maternal Mortality Community Action Team.

The team works to eliminate racial disparities in maternal and infant mortality. Aligned with our mission, YWCA-SGV was excited to host one of the first meetings in 2020 and continues to be a part of this effort.

To learn more visit: www.blackinfantsandfamilies.org
YWCA-SGV is the backbone agency for Healthy San Gabriel Valley (HSGV). Utilizing the California Accountable Communities for Health (CACHI) model, HSGV is a multisector collaborative of public and private sector organizations that work to optimize local and regional health with a focus on systems change.

HSGV's purpose is to sustain a regional movement that promotes cross-sector collaboration in order to address economic and social conditions that influence health outcomes. Through these partnerships, HSGV aims to create effective and efficient systems integration to prevent community violence and work towards health equity.

Since 2014, HSGV has hosted the Roadmaps & Intersections Conference which brings together multi-sector partners in order to develop networks, discuss social determinates of health, safety and ultimately advance systems of change that support health equity.
## Statement of Financial Position

**Fiscal Year 2019-2020**

### Assets

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### Total Assets

**$3,634,031**

### Total Liabilities

**$2,933,962**

### Total Net Assets

**$700,070**

### Total Liabilities & Net Assets

**$3,634,031**

## Statement of Financial Activities

**Fiscal Year 2019-2020**

### Revenue

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### Total Revenue

**$8,637,650**

### Expenses

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</tbody>
</table>

### Total Expenses

**$8,409,694**

### Excess (Deficit) After Depreciation

**227,956**
Special Thanks to
OUR COMMUNITY PARTNERS

Ann Baker Tennis Classic Committee
Azusa Pacific University
Bread & Barley
Cal Poly Pomona
Cal State University Fullerton
Cal State University Los Angeles
California Victim Compensation Board
Celia Ahumada, Albertson’s
Church of Jesus Christ of Latter-Day Saints
City of Altadena
City of Azusa
City of Baldwin Park
City of Covina
City of Duarte
City of Hacienda Heights
City of La Puente
City of Monterey Park
City of Pasadena
City of San Fernando
City of San Gabriel
City of Sierra Madre
City of Temple City
Covina Police Department
Covina Unified School District
Charter Oaks Unified School District
The Claremont Club
David Jimenez
Department of Children and Family Services
Department of Mental Health
Department of Public and Social Services
Domestic Violence Action Coalition Service Club
Dr. Ramani Durvasula
East San Gabriel Valley Health Neighborhood
East Valley Community Health Center
Edna Vees Public House
Executive Service Corps of Southern California
Foothill Family Services
Glen Oak Elementary School
Glendora Woman’s Club
Harriet Buhai Center for Family Law
Imelda Moronez
Janis Lovullo
Kindred Hospital
Lavish by L & M Inc.
Marie Heredia
Masonic Youth, Children and Families
Michelle Kaplowitz
Neighborhood Legal Services
Operation Schoolbound
Pacific Clinics
Pacific Life Schoolbound
PAS Property Management, Inc.
Planned Parenthood
Pomona Court House
Project Sister
Rotary Club of West Covina Foundation
San Gabriel Valley African American Infant and Maternal Mortality Community Action Team
S. Mark Taper Foundation Shelter Partnership
San Gabriel Valley Economic Partnership
San Gabriel Valley Health Consortium
School on Wheels
Shoes that Fit
Social Model Recovery
Stanton Elementary School
TLC Quilt Guild
Tzu Shi Foundation
Union Station Homeless Services
University of Denver
University of La Verne
University of Phoenix
Vernon & Diana Murrell
Victoria Martinez
Viviana Sanchez
Wacky Women of Glendora / Sew & Sew Glendora
Walmart
Walnut Valley Women’s Club
West Covina Dental Group
West Covina Police Department
Women, Infants, Children Program
Williams-Sonoma
Women’s Conference
Special Thanks to
OUR FUNDERS

Public (Government) Grants
California Office of Emergency Services
City of Covina, Senior Case Management and Meals
Domestic Violence Shelter-Based Programs/Los Angeles County (LA Co) Department of Public Health
Domestic Violence Supportive Services/LA Co Department of Public Health
LA Co Development Agency
LA Co Community Services Block Grants from District 1, 4 and 5 for Domestic Violence and Senior Services
LA Co Workforce Development Aging & Community Service
LA Co XC VOCA

Private Grants/Programs
Baker Family Trust
California Accountable Communities for Health Initiative:
Public Health Institute, Community Health Partners
City of Hope Community Benefit Program
Domestic Violence Healthcare Partner/Blue Shield/Jenesse
Glendora Church Homes, Inc.
Harmony Creek Senior Apartments/Hacienda Senior Partners
Hexberg Family Foundation
Jasmine Courts Senior Apartments
Kaiser Permanente Community Benefit Program
Ludwick Family Foundation
Meals on Wheels: Arcadia | Glendora | West Covina
Pasadena Community Foundation
Robert and Ann Baker Family Foundation
S. Mark Taper Foundation
Sheryl Sandberg & Dave Goldberg Family Fund
The Ralph M. Parsons Foundation

CDBG City Grants
Alhambra | Azusa | Glendora | La Verne | Pasadena
San Dimas | Temple City | Walnut

Special Thanks to Our Elected Officials:
Congresswoman Grace Napolitano
Congresswoman Judy Chu
CA State Senator Susan Rubio
CA Assemblymember Blanca Rubio
CA Assemblymember Chris Holden
Los Angeles County Supervisor Hilda Solis, 1st District
Los Angeles County Supervisor Janice Hahn, 4th District
Los Angeles County Supervisor Kathryn Barger, 5th District
Pasadena City Council Member John Kennedy
Special Thanks to
OUR DONORS

$25,000+
Ann Baker Tennis Classic Committee
Erin & Scott Capobianco

$10,000 - $24,999
Arthur and Sarah Ludwick
West Covina Lions Club

$1,000 - $9,999
Andrew Wright
Annette E. Kirks
Arcadia Masonic Lodge, No. 278
Charles Chipala
Deborah Goffredo
Delta Kappa Gamma
Edna Vees Public House
FPY Engineering
Goals Soccer Center LLC
James & Olga Kendall
Janine Amador
Lloyd & Caroline De Llamas
Michelle & Rose Martel
National Network To End Domestic Violence
Network For Good
Ninarose Mayer
Patricia A. Brunette
Richard & Marilyn Hansen
Richard Barr
Ronald Faught
Sandra Pattison
Soroptimist International of Azusa/Glendora
Stater Bros. Charities
Thomas McVittie
Via Verde Tennis Association
West Covina Elks Lodge #1996
West Covina Emblem Club #299

$500 - $999
B. Laverne Shaffer
Calvin & Joyce Wang
Carol Watson
Christine Weinerth
County Of Los Angeles Charitable Giving Agencies
Employee Contribution
Covina Woman’s Club
David & Ahlene Welsh
Debra Ward-Samad
Delta Sigma Theta Sorority, Inc./Pasadena
Delta Sigma Theta Sorority, Inc./Foothill
Glendora Rotary Charities
Janice M. Nelson, M.D.
Joanne Ward
Juanita Schwartz
Julie Nowicki
Michael Reis
Nancy Lavelle
Phyllis Maslow
Richard & Ruth Goldstein
Richard Schlatter
Robert & Lana Kreivis
Robert Cavanagh, Langlois Fancy Frozen Foods, Inc.
Sandra Pattison
Sheila Wells
Soroptimist International of Pomona/Claremont
Webb Family Enterprises
Wendy Munger and Leonard Gumport

Thank you to all anonymous donors and for all donations under $500!
SPECIAL THANKS TO OUR VOLUNTEERS

SPECIAL THANKS TO OUR LEADERSHIP
SPECIAL THANKS TO OUR STAFF!

CHANGE MAKERS WORK HERE

GET INVOLVED. VISIT YWCASGV.ORG
THANK YOU TO OUR REPORT CONTRIBUTORS

Molly Hunt, Project Manager & Copywriter
Olivia Gaines, Creative Manager & Graphic Designer
Debra M. Ward, MPH, Chief Executive Officer
Tammy Johnson, PhD, Senior Director of Operations
YWCA-SGV Management Team

To learn more, donate or volunteer, please visit ywcasgv.org
IT TAKES YOU.

JOIN US.

eliminating racism
empowering women
ywca
San Gabriel Valley

www.ywcasgv.org