

eliminating racism
empowering women

ywca

San Gabriel Valley

DOUBLE THE IMPACT

2022

IMPACT REPORT

2021 - 2022



WHAT'S INSIDE

04 About YWCA San Gabriel Valley

06 Impact by Numbers

07 Programs and Services

13 Finances

14 Thank You

Dear Friends,

The past year has been one of investment and expansion for YWCA of San Gabriel Valley. The pandemic years forced us to embrace change and rethink how to deliver services to double the amount of community recipients despite staffing shortages and funding uncertainty. We imagined, restructured, and found a way forward. Our highest measurement of success is when our neighbors tell us YWCA is the community they can rely on. With support from our Board, staff, and stakeholders like you, we emerged stronger than ever. In 2021-2022 we doubled our impact by investing in excellence and expanded our footprint. We launched new initiatives, moved into a new building, and secured our financial future. On behalf of the YWCA-SGV Board, leadership, and employees we proudly present our Impact Report.

Most notably, we charted a bold path forward by purchasing an office building in the City of Covina. We officially moved in March 2022 and have already hosted several community events that would not have been possible in our previous space. In September of 2022, we welcomed YWCA-USA CEO Margaret Mitchell for a meet and greet during her visit to Southern California. In October, we reinstated our annual Candlelight Vigil for Victims and Survivors of Domestic Violence. Additionally, this new headquarters allowed our agency to double our services, increase staff, and launch new, innovative programs, including our new family resource hub called the Wellness, Equity, and Empowerment Center (W.E. Empower).

Thanks to a very generous donation from the McKenzie Scott Foundation, the purchase of our new headquarters has brought YWCA-SGV the promise of future financial security. To this end, our 3-year strategic plan was completed; we promoted internally to lead our racial and social justice, behavioral health and community engagement initiatives; and staff received the largest COLA salary increase for FY 2022-23 in recent years. In addition, we started to rebuild our Executive leadership with new hires for our Director of Finance, and Senior Director of Operations. The Board also expanded and brought on three new Board members in 2022.

We are committed to being around for years to come and to continue providing essential services in over 40 cities. Even though we have built a solid foundation, we still require community support to respond to the growing and changing needs of our diverse community. We are currently experiencing record-level inflation, the sustained threat of COVID variants, continued political polarization and racism that significantly impacts the most vulnerable among us. We find that the more services we provide, the greater the number of people there are in need.

YWCA-SGV's remarkable growth in recent years was made possible by the unmatched support from the community. With your continued support YWCA-SGV is now well positioned to lead the way forward. We value the relationships we have developed with all of our donors, funders, volunteers, and community partners. Together we remain hopeful and eager to serve.

Sincerely,

Debra M. Ward

Debra M. Ward, MPH
Chief Executive Officer

Gabriela Chavarria

Gabriela Chavarria
Board President

Board of Directors

Gabriela Chavarria **President**
Jeanette Flores **Vice President**
Rosie Richardson **Secretary**
Teresa Figueras **Treasurer**
Gayle Claiborne **Past President**
Doris Blum **Member/Emeritus**
Denaee Amaya

Victoria Castanon
Scott Chamberlain
Karen Davis
Yvette Latunde
Kristin McGuire
Barbara Nakaoka
Noel Russell-Unterburger



About YWCA-SGV

OUR VISION:

We envision healthy and resilient families and communities that are inclusive and transformed by racial and gender equity; where all people have equal access to opportunities and justice, and live full and thriving lives.

YWCA-SGV IS ON A MISSION TO

Eliminate racism, empower women, families and communities while promoting peace, justice, freedom, and dignity for all.

OUR CORE VALUES:

Commitment to the mission and vision and serving people with excellence

Compassion and respect in understanding experiences, perspectives, and actions

Integrity in relationships, decisions, and practices

Equity and Inclusion as we courageously stand for justice and address social inequalities

Collaboration with partners in the region to achieve shared impact

Empowerment to help people create positive choices, recognize potential, and reach goals



Three Year STRATEGIC PLAN SUMMARY

Goal 1

Advance the organization as a known collaborative leader in meeting individual needs and catalyzing strong, just and thriving communities through its programs and initiatives.

Goal 2

Promote a culture that invests in staff success, effectiveness, and satisfaction and makes the YWCA-SGV an employer of choice.

Goal 3

Fortify the organization's ability to financially sustain and expand its missional impact.

Goal 4

Strengthen and enhance the operational infrastructure to maximize effectiveness and support future growth.

Goal 5

Deepen board engagement to support organizational sustainability and the achievement of its strategic plan.



Double the Impact



DONATE

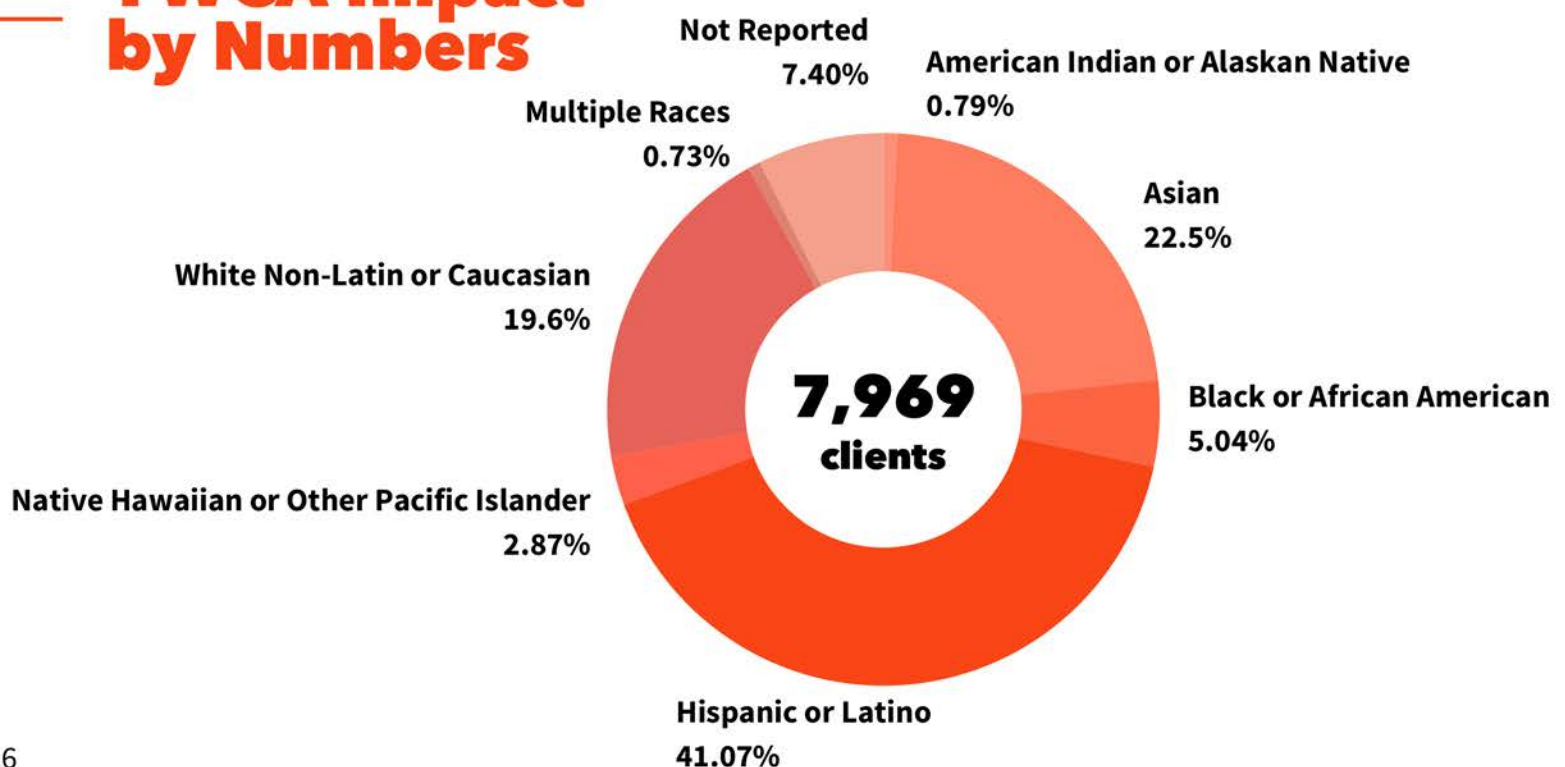
Expanding our Footprint

In March 2022, the YWCA of San Gabriel Valley moved into our new headquarters in the City of Covina. We now have double the space, double the capacity, and double the amount of services we can provide to the San Gabriel Valley and Pomona Valley communities. We couldn't have done this without our partners, sponsors, donors, and unwavering communities that believe in our mission and vision.

What's in store for 2023?

YWCA-SGV will continue expanding its footprint with new programs, including the Pathways to Empowerment Program for transitional-aged youths (TAY) and launching a family resource hub called the Wellness, Equity, and Empowerment Center (W.E. Empower). We will be hosting more community health fairs, resource fairs, and cultural diversity and inclusion events! You can help **double the impact and expand our footprint** by donating.

YWCA Impact by Numbers



Senior Programs



■ Congregate Meals ■ Home Delivered Meals

931,023

374,122

“ —

I am incredibly grateful for this wonderful service. The meals delivered have made a significant positive impact on my daily life and I am now able to maintain a stronger sense of connection with my community.

YWCA-SGV Senior Services Client

Food Vendors

Revolution Foods/Better 4 You Meals

Rolling Wok USA, Inc.

Langlois Fancy Frozen Foods

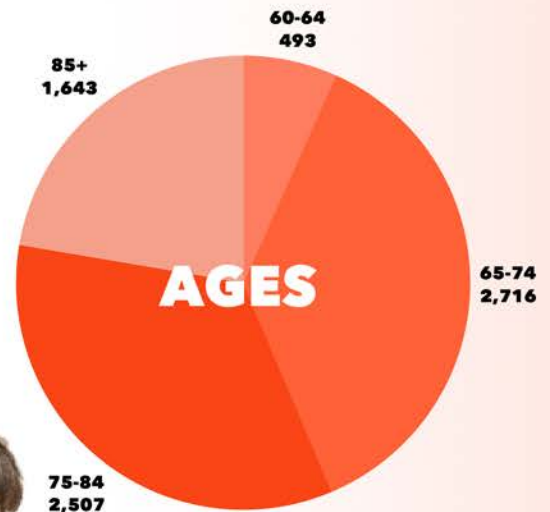
Plaza Produce



PROGRAMS + SERVICES

Founded in 1986, our Senior Services Program is one of the largest in Los Angeles County and touches the lives of older and/or functionally impaired adults in San Gabriel Valley. With a staggering outreach that spans across **7,519 clients**, supported by the collaborative efforts of **20 city partners** and **137 dedicated volunteers**, we have firmly established our presence as a force for positive change.

We target local food insecurity through the Senior Meals Program, fostering social bonds via group dining and delivering nutritious meals to homebound seniors. Our Case Management program reduces institutionalization risks and addresses service barriers for older adults, collectively enhancing the well-being of our community's seniors.



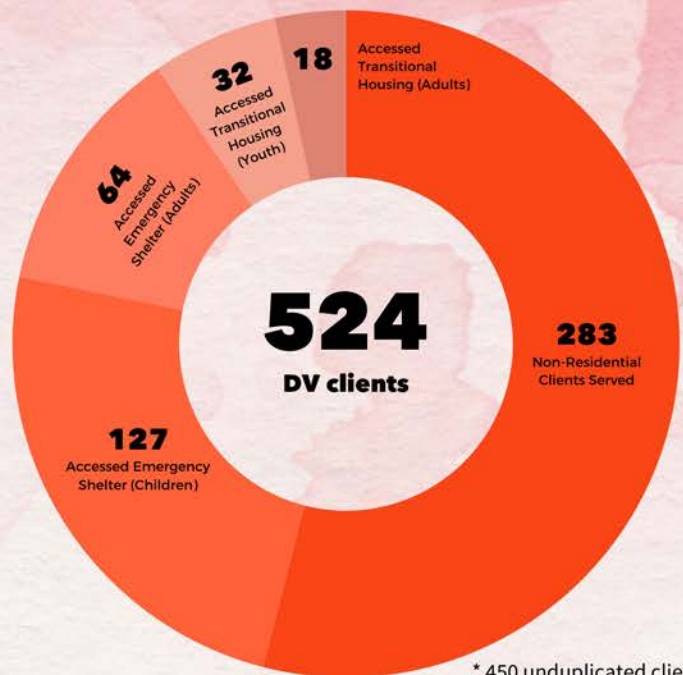
Domestic Violence Services

YWCA-SGV supports domestic violence survivors and their children as they move out of crisis and towards independence. Within the Domestic Violence Program, we serve more than 450 clients annually with the goal of empowering, educating and supporting individuals to build a future free from violence. Our shelter program is the second largest residential domestic violence facility in Los Angeles County. Within our residential and non-residential programs we offer case management, legal advocacy, housing placement, outreach and education. Our program promotes inclusivity, accepting all survivors of domestic violence, including men and members of the LGBTQ+ community. We are also one of the few shelters that accepts male children up to the age of 18.

Domestic Violence 24-Hour Help Line (626)967-0658

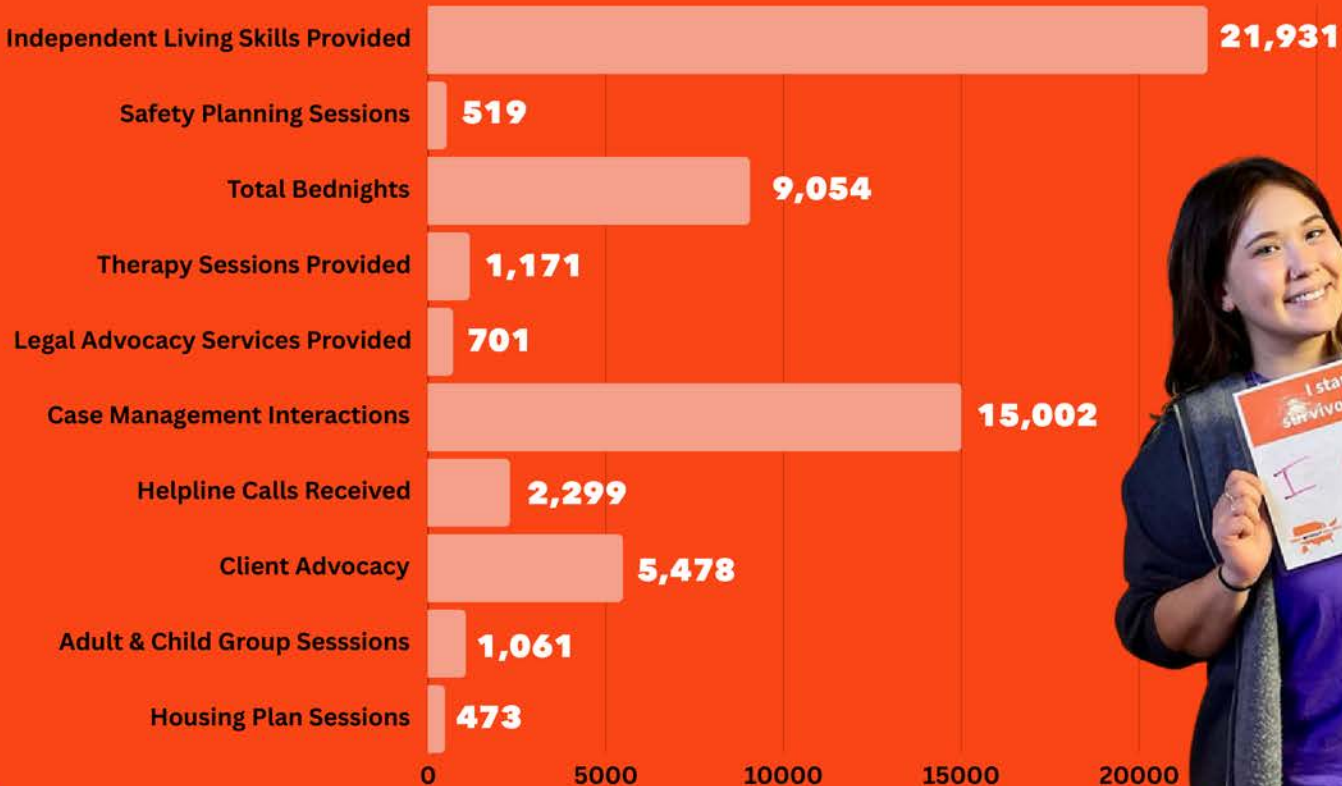
"I forgot what peace felt like until I got here."

YWCA-SGV Domestic Violence Survivor



Number of Occurrences Domestic Violence

* Unduplicated clients are individuals across multiple programs



37

Clients provided with
rental assistance.



Case Management

With a client centered approach, YWCA-SGV's Case Management Program tailors solutions with a client-centered approach, tailors solutions to individual circumstances. The program fosters independence and dignity, support through collaboration, assessment, planning, and advocacy, providing case management services free of charge to seniors and victims of domestic violence. With a dedicated team of experienced case managers, the program connects clients to resources, teaches problem-solving skills, and promotes autonomy.

YWCA-SGV addresses these needs by serving Supervisorial Districts 1, 4, and 5, and offering case management services to seniors aged 60+. Case management services provided to domestic violence (DV) victims are not restricted by location and service all areas.

Non Residential
DV Clients

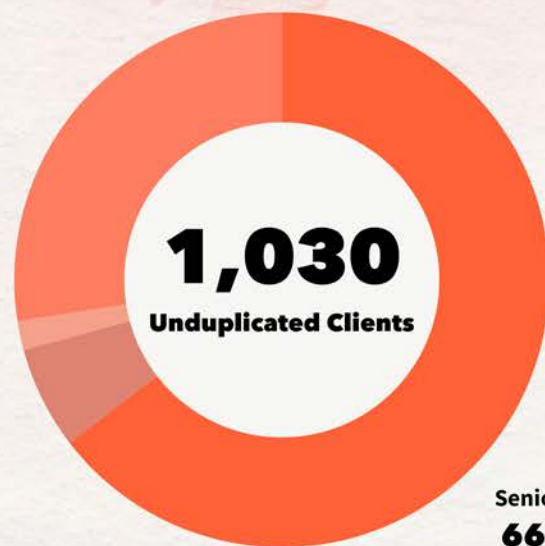
283

DV Transitional
Clients

64

DV Emergency
Clients

64



Seniors
665

Additionally, services offered include individualized case plans, community resource linkage, legal advocacy, housing support, rental assistance, access to medical equipment, benefit applications, and case management at various senior sites and community events. This comprehensive range of services underscores the vital role of our case management program in creating a positive and lasting impact on the lives of vulnerable individuals, promoting their well-being, empowerment, and self-sufficiency.

Behavioral Health Program

Our Behavioral Health Program provides integrative therapy services across the agency. Clients within the residential and non-residential programs access individual, group and family therapy as well as crisis intervention when needed. We also offer services specific to victims of crime. Our Behavioral Health Program offers community training, ranging from suicide prevention, trauma, mindfulness, and self-care.

Clients can also receive mental health services through the YWCA-SGV Domestic Violence Program and the California Victims of Crime Program. Clients have access to individual and family therapy. The Behavioral Health Program provides a suicide prevention class to the community through the 40-Hour Domestic Violence training. Through the expansion of our Behavioral Health Program, clients within our Senior Services Program are now also screened and referred to mental health services.



"I have learned that I have a voice and my voice matters"

YWCA -SGV Behavioral Health Client

96
clients receiving
therapy

1,171
Therapy sessions
provided.

Youth Programming

The Children's Program within our emergency shelter aims to improve mental and behavioral health with the purpose of teaching youth to break the cycle of violence. Minor children have access to individual and group services where they can access healing arts, therapy, educational assistance and recreational activities. Our Youth services expanded in 2022, with the development of the **PATHWAYS to EMPOWERMENT Program**. This program assists underserved and unserved individuals within the Transitional Age Youth (TAY) population, ages 16 to 25. They receive specialized and age-appropriate case management services with the purpose of assisting with goals related to employment, education and development of independent living skills. YWCA-SGV also helped open the Azusa Teen and Family Center, located at Memorial Park in the City of Azusa. Our staff facilitates activities and group programming for 12-16 year olds in the community, focusing on health, wellness, and access to services through the *All in for Azusa* integrated care initiative.

DID YOU KNOW?



At the age of **24**, only half of former foster youth are employed

Under **2%** earned a college degree by age 25 (compared to 28% of all 25-year olds)

“Being 15 can sometimes be confusing and overwhelming, but thanks to the YWCA-SGV's support, I have found a place where I can learn, grow, and be myself! I am very grateful for everything the YWCA has taught me.”

Resource: Foster Care Statistics. Foster Care Statistics | Penny Lane. (2021)



Racial Equity + Social Justice

YWCA of San Gabriel Valley has taken firm steps towards eliminating racism. The Racial and Social Justice Initiative has blossomed both internally and externally in recent months. Under the guidance of YWCA-SGV Racial and Social Justice Taskforce, YWCA-SGV staff have been participating in monthly staff sessions initiating conversations on topics pertinent to social justice and racial healing like code-switching, gentrification, the colonized mindset, and other areas of equity and inclusion. Agency staff have been equipped with training materials and activities designed to increase wisdom, accountability, vulnerability, and empathy towards racial and social justice.

Taskforce Co-chairs:

Jonathan Wicks, Equity & Social Change Manager
Karla Garcia, Lead DV Program Case Manager
April Williams, Senior Services Regional Coordinator Lead

In today's climate, it is important to have discussions that bring awareness to the social and racial disparities going on in our community. Being a part of an organization whose mission aligns with the well-being of the community is crucial in making the first steps. While we are at the beginning stages of expansion, we hope to create a more unified and inclusive environment as advocates for social justice.

Ruth Villarreal

YWCA- SGV Staff



YWCA Staff Workshop

FISCAL YEAR-END 2022

Statement of Activities

Revenue

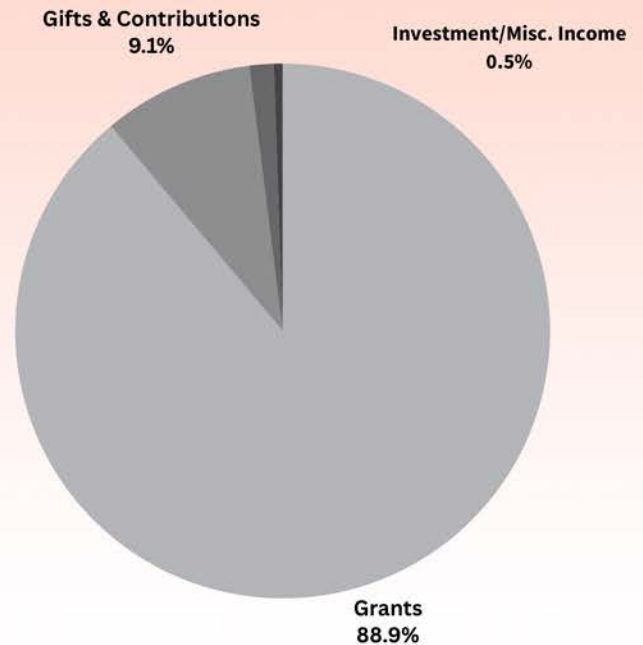
Grants	\$13,219,827
Gifts & Contributions	\$1,353,812
Program Income	\$219,199
Investment Income	\$7,264
Miscellaneous	\$71,299
Total Revenue	\$14,871,401

Expenses

Program Expenses	\$12,654,419
Administration Expenses	\$1,171,404
Fundraising Expenses	\$150,283
Total Expenses	\$13,976,106

Change in Net Assets **\$895,295**

Income



Statement of Financial Position

Assets

Cash & Cash Equivalents	\$2,263,250
Grants/Accounts Receivable	\$1,227,204
Deposits & Prepaid Expenses	\$79,171
Long-term Investments	\$1,628,029
Property & Equipment	\$6,637,237
Total Assets	\$11,834,891

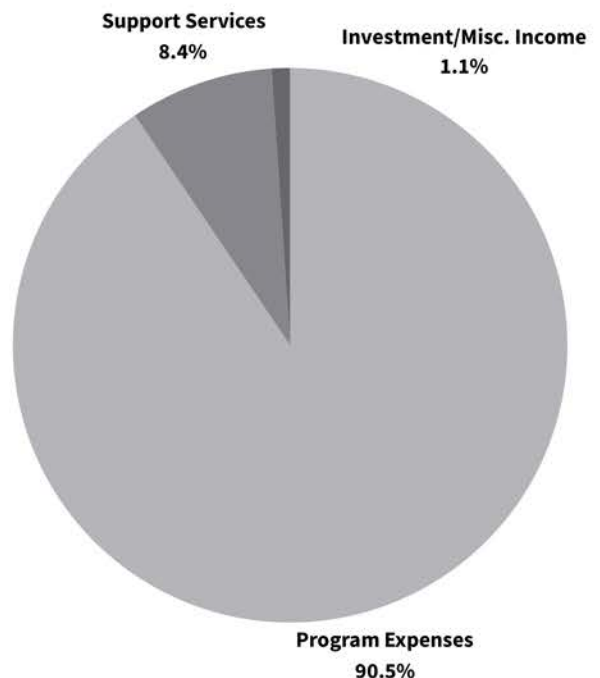
Liabilities

Accounts Payable	\$1,294,186
Accrued Payroll	\$491,044
Deferred Payments/Grant Advances	\$157,255
Notes & Loans Payable	\$4,203,738
Government Funded Assets	\$671,445
Total Liabilities	\$6,820,668

Net Assets **\$4,118,928**

Without Donor Restrictions	\$4,381,687
With Donor Restriction	\$632,536
Total Net Assets	\$5,014,223

Expenditures



Special Thanks to Our Private Donors and Foundations

\$25,000+

Robert and Ann Baker Family Foundation
L.L. Foundation for Youth

\$10,000 - \$24,999

Arthur and Sarah Ludwick
Nakaoka Family Trust
Kaiser Permanente Foundation
YWCA USA
Women's Foundation California
Navigage Foundation
Jenesse Center, Inc. - DVHP - Blue Shield of California Foundation

\$5,000 - \$9,999

Charles and Patricia Shaw
Target Corporation
City of Hope
San Marino Women's Club
Pasadena Community Foundation
California Accountable Communities for Health Initiative (CACHI), Inc

\$1,000 - \$4,999

Eads Family Trust
Elizabeth Wysocki
Thomas McVittie
GGE Foundation, Inc.
James and Olga Kendall
Fidelity Charitable
Sandra Pattison
Marcos Moronez
Covina Women's Club
Samuel, Son & Co.
Ana Perez
Amazon
Deborah Goffredo
Glendora Women's Club
Pacific Western Bank
Starbucks Foundation
BriteWorks, Inc.
Hector and Bonnie Larini
LUNA Education, Training and Consulting, LLC
Dorothy Falcinella Charitable Fund, A Donor Advised Fund of Renaissance Charitable

Victor Marshland Webb
West Covina Emblem Club #299
Michael Marrone
Marion Payse
Richard Schlatter
Richard and Marilyn Hansen
Anne Jennings
Wendy and Leonard Gumpert
Bank of America Charitable Foundation
Robert and Lana Kreivis
Patricia A. Brunette
Debra M. Ward

\$500 - \$999

Southland Data Processing
Ronald Lanyi
John and Susan Caldwell
Christie Smith
Craig Realty Group - Citadel, LLC
Teresa Figueras
Sharon Hou
Janice Wu
Diana Murrell
Terry and Suzanne Wysocki
Michel Choban
Jeffrey P. Hermann
Scharin Rhee
Sandra Davidson
Donald and Denise Hahn
Dorothy and Tina Haro
Nancy Lavelle
Steve J. Bogut
Gregory Kunert and Carol Watson
Laura Kaplan
Regina Russo
Fred Finocchiaro
David and Martha Ho
Sharon Hilliard
Jan Barth Krasner

Special Thanks to Our Public/Government Contractors:

California Department of Aging
City of Alhambra
City of Azusa
City of Covina
City of Glendora
City of La Verne
City of San Dimas
City of Temple City
City of Walnut
City of West Covina

California Department of Aging
City of Alhambra
City of Azusa
City of Covina
City of Glendora
City of La Verne
City of San Dimas
City of Temple City
City of Walnut
City of West Covina



A SPECIAL MESSAGE TO ALL DONORS

With immense gratitude, we extend our heartfelt appreciation for the pivotal role each one of you has played in doubling our impact and making our work all the more significant. Through your combined efforts, we've elevated our potential to new heights, instigating positive change within our community.

Whether it's a donation for a senior meal from a client, a contribution of clothing, supplies for our events, or any form of support, every donation, no matter how small, has played a role in our ceaseless effort to provide essential services to the community. From the depths of our hearts, we express profound gratitude for standing alongside us as steadfast partners in driving transformation.

With heartfelt thanks,

Debra M. Ward

Debra M. Ward, MPH
Chief Executive Officer

**eliminating racism
empowering women**

ywca

San Gabriel Valley

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Covina, CA 91723

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626-960-2995

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